

Grievance Redressal Committee

A Centralized Confidential Students Grievance Redressal Committee has been reconstituted on 24/09/2022 to redress the grievances and complaints of the students.

Objectives of Grievance Redressal Committee:

- To uphold the dignity of the College by ensuring strife free atmosphere in the College through promotion of cordial Student-Student relationship and Student-teacher relationship.
- To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the college undertakings to ensure expeditious settlement of grievances of Students in order to maintain a harmonious educational atmosphere in the institute.
- It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and College administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
- To make officials of the College responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

Functions of Grievance Redressal Committee

- The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment.
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the class in-charge.



- In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block. Grievances may also be sent through e-mail to the gfc_akluj@yahoo.co.in or officer in-charge of Students' Grievance Cell.
- The cases will be attended promptly on receipt of written grievances from the students. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell
- The cell formally will review all cases and will prepare statistical reports about the number of cases received. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Composition of Grievance Redressal Committee

- The principal shall determine the composition and tenures of the Grievance Redressal Committee is for two years.
- The committee in Greenfingers College may constitute members from teaching section and nonteaching section.
- All grievances referred to the Grievance Redressal committee/Principal shall be entered in a register to be maintained for the purpose by the Secretary of Grievance Redressal Committee. The number of grievances, settled or pending will be reported to the Principal every month.

Sr. No.	Name of the Staff	Profession	Role
1	Dr. Dhembare M.B.	Physical Director	Chairman
2	Mr. Salunkhe S.S.	Teaching	Secretary
3	Mr. Kshirsagar B.J.	Teaching	Member
4	Mrs. Hatolkar D.A.	Teaching	Member
5	Mr. Jadhav S.R.	Non-Teaching	Member
6	Mr. Jadhav M.V.	Student	Member- Student Representative





"Shri Shivparvati Sarvajani Vikas Trusts's"
**GREENFINGERS COLLEGE OF
COMPUTER AND TECHNOLOGY**

(Affiliated to Punyasholak Ahilyadevi Holkar Solapur University, Solapur)

Yeshwantnagar-Akluj, Tal-Malshiras, Dist-Solapur Pin-413118

Ref No.: GFCCT/Committee/2022-23/144

- gfc_akluj@yahoo.com
- gfcct.akluj@gmail.com
- Ph.(02185) 223225
- Established on 2nd July 2007
- www.gfcct.in

Date: 24/09/2022

Office Order

Subject: Appointment of Grievance Redressal Committee (GRC)

Madam/Sir,

With reference to above mentioned subject, you have been appointed on the committee as per the guidelines prescribed by the UGC. Your Appointment is for the period of three years from the date of the order. The Grievance Redressal Committee is established for to address the complaint from an aggrieved student relating to the institution.

Please attend the meeting/s and provide you valuable guidance/ support to the committee to address the related issues.

- Copy to
- 1) All Committee Members
 - 2) Publication to Website.


Principal
Greenfingers College of
Computer and Technology,
Shankarnagar-Akluj

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1	Dr. Dhembare M.B.	Physical Director	Chairman
2	Mr. Salunkhe S.S.	Teaching	Secretary
3	Mr. Kshirsagar B.J.	Teaching	Member
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5	Mr. Jadhav S.R.	Non-Teaching	Member
6	Mr. Jadhav M.V.	Student	Member- Student Representative





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NOTICE

All members of the Grievance Redressal Committee are hereby requested to kindly make it convenient to attend the Meeting scheduled as below-

1. Date: Tuesday, 22/11/2022
2. Time: 4:00 PM
3. Venue: Principal's Office

AGENDA

1. To read and confirm the minutes of the last meeting that was held on 25/08/2021 at 04:00 PM.
2. To take the review of grievances received from students about organization of Workshop on Disaster management.
3. To take the review of grievances received from students about the organization of Orientation Programme on Soft Skills and Personality Development.
4. Any other point with the permission of the chair.

Principal
Greenfingers College of
Computer and Technology,
Shankarnagar-Akluj

1. Mr. Salunkhe S.S.
2. Mr. Kshirsagar B.J.
3. Mrs. Hatolkar D.A.
4. Mr. Jadhav S.R.
5. Mr. Jadhav M.V.

-- Secretary

-- Member

-- Member

-- Member

-- Member (Student Representative) Jadhav M.V.





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Yeshwantnagar-Akluj, Tal-Malshiras, Dist-Solapur Pin-413118

MINUTES OF MEETING

Meeting of the Grievance Redressal Committee was held on Tuesday 22/11/2022 at 4.00 PM in the principal's office.

The following members were present:

- | | | |
|------------------------|------------------------------------|--|
| 1. Prof. Dhembare M.B. | -- Chairman | |
| 2. Mr. Salunkhe S.S. | -- Secretary | |
| 3. Mr. Kshirsagar B.J. | -- Member | |
| 4. Mrs. Hatolkar D.A. | -- Member | |
| 5. Mr. Jadhav S.R. | -- Member | |
| 6. Mr. Jadhav M.V. | -- Member (Student Representative) | |

Following points was discussed in the meeting.

1. To read and confirm the minutes of the last meeting that was held on 25/08/2021 at 4.00 PM.

Resolution: The minutes of the last meeting held on 25/08/2021 at 04:00 PM were read and confirmed.

2. About the organization of Workshop on Disaster management.

Resolution: The Incharge Principal Dr. Dhembare M.B. said that students put up a request to organize workshop on Disaster management. He said that the NSS committee of the college could organize a workshop on Disaster management. So Prof. Londhe A.S. NSS Co-ordinator said that to contact to the concern office and arrange the training for them.

3. About the organization of Orientation Programme on Soft Skills and Life Skills Development.

Resolution: The Incharge Principal Dr. Dhembare M.B. said that some of the students faced difficulties in the process of Interview and during the recruitment process. So Prof. Salunkhe S.S. Contact to the Rubicon, Pune and they agreed upon taking the Orientation Programme.

There being no other subject, the meeting ended with a vote of thanks to the Chair.

Date: 23/11/2022



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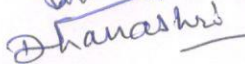
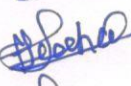
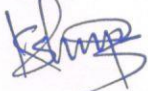
1. Date: Wednesday, 25/08/2021
2. Time: 4:00 PM
3. Venue: Principal's Office

AGENDA

1. To read and confirm the minutes of the last meeting that was held on 17/08/2020 at 02:30 PM.
2. To take the review of grievances received from students about the sanitization of classroom and laboratory.
3. To put Sanitizer with stand in front of the office and laboratories and classrooms.
4. Any other point with the permission of the chair.


Principal
PRINCIPAL
Greenfingers College of
Computer and Technology,
Shankarnagar-Akluj

- | | |
|---------------------------|--------------|
| 1. Prof. Pisal T.B. | -- Member |
| 2. Prof. Kumbhar V.R. | -- Member |
| 3. Prof. Hatolkar D.A. | -- Member |
| 4. Mr. Jadhav S.R. | -- Member |
| 5. Prof. Kshirsagar B. J. | -- Secretary |





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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee was held on Wednesday 25/08/2021 at 4.00 PM in the principal's office.

The following members were present:

- | | |
|---------------------------|--------------|
| 1. Prof. Salunkhe S.S. | -- Chairman |
| 2. Prof. Pisal T.B. | -- Member |
| 3. Prof. Kumbhar V.R. | -- Member |
| 4. Prof. Hatolkar D.A. | -- Member |
| 5. Mr. Jadhav S.R. | -- Member |
| 6. Prof. Kshirsagar B. J. | -- Secretary |

Following points were discussed in the meeting.

1. To read and confirm the minutes of the last meeting that was held on 17/08/2020 at 2:30 PM.

Resolution: The minutes of the last meeting held on 17/08/2020 at 2:30 PM were read and confirmed.

2. To take the review of grievances received from students about the sanitization of classroom and laboratory.

Resolution: Incharge Principal Prof. Salunkhe S.S. informed the Mr. Misal S.B. (Peon) to sanitize the classrooms and laboratories daily after leaving the all classes.

3. To put Sanitizer with stand in front of the office and laboratories and classrooms.

Resolution: The Prof. Salunkhe S.S. informed the Mr. Jadhav N.A. (OS) to purchase the sanitizer and stand and install in front of the office and other places.

There being no other subject, the meeting ended with a vote of thanks to the Chair.

Date: 26/08/2021



Principal
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NOTICE

All members of the Grievance Redressal Committee are hereby requested to kindly make it convenient to attend the Meeting scheduled as below-

1. Date: Monday, 17/08/2020
2. Time: 02:30 PM
3. Venue: Principal's Office

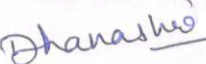
AGENDA

1. To read and confirm the minutes of the last meeting that was held on 12/09/2019 at 04:00 PM.
2. To take the review of grievances received from students and staff about the Maintenance of classroom and other college basic infrastructure.
3. Any other point with the permission of the chair.


Principal
Greenfingers College of
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Shankarnagar-Akluj

- | | |
|---------------------------|--------------|
| 1. Prof. Pisal T.B. | -- Member |
| 2. Prof. Kumbhar V.R. | -- Member |
| 3. Prof. Hatolkar D.A. | -- Member |
| 4. Mr. Jadhav S.R. | -- Member |
| 5. Prof. Kshirsagar B. J. | -- Secretary |











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17/08/2020 at 2.30 PM in the principal's office.

The following members were present:

- | | |
|---------------------------|--------------|
| 1. Prof. Salunkhe S.S. | -- Chairman |
| 2. Prof. Pisal T.B. | -- Member |
| 3. Prof. Kumbhar V.R. | -- Member |
| 4. Prof. Hatolkar D.A. | -- Member |
| 5. Mr. Jadhav S.R. | -- Member |
| 6. Prof. Kshirsagar B. J. | -- Secretary |

Following points were discussed in the meeting.

1. To read and confirm the minutes of the last meeting that was held on
12/09/2019 at 04:00 PM.

**Resolution: The minutes of the last meeting held on 12/09/2019
at 4.00 PM were read and confirmed.**

2. To take the review of grievances received from students and staff
about the Maintenance of classroom and other college basic
infrastructure.

**Resolution: In charge Principal Prof. Salunkhe S.S. informed the
office superintendent Mr. Jadhav N.A. for doing the repairing and
the maintenance of the Classroom's fans, tubes, window glass and
the benches.**

There being no other subject, the meeting ended with a vote of thanks to
the Chair.

Date: 19/08/2020



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NOTICE


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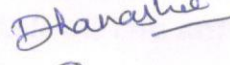
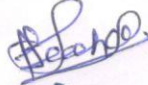

1. Date: Thursday, 12/09/2019
2. Time: 04.00 PM
3. Venue: Principal's Office

AGENDA

1. To read and confirm the minutes of the last meeting that was held on 17/08/2018 at 2.30 PM.
2. To take the review of grievances received from students about the practical in the laboratory.
3. Any other point with the permission of the chair.

- | | |
|---------------------------|--------------|
| 1. Prof. Pisal T.B. | -- Member |
| 2. Prof. Kumbhar V.R. | -- Member |
| 3. Prof. Hatolkar D.A. | -- Member |
| 4. Mr. Jadhav S.R. | -- Member |
| 5. Prof. Kshirsagar B. J. | -- Secretary |


Principal
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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee was held on Thursday 12/09/2019 at 4.00 PM in the principal's office.

The following members were present:

- | | |
|---------------------------|--------------|
| 1. Prof. Salunkhe S.S. | -- Chairman |
| 2. Prof. Pisal T.B. | -- Member |
| 3. Prof. Kumbhar V.R. | -- Member |
| 4. Prof. Hatolkar D.A. | -- Member |
| 5. Mr. Jadhav S.R. | -- Member |
| 6. Prof. Kshirsagar B. J. | -- Secretary |

(Signatures of members)
Dhanashree
Kshirsagar

Following points were discussed in the meeting.

1. To read and confirm the minutes of the last meeting that was held on 17/08/2018 at 2.30 PM.

Resolution: The minutes of the last meeting held on 17/08/2018 at 2.30 PM were read and confirmed.

2. To take the review of grievances received from students about the practical in the laboratory.

Resolution: Prof. Salunkhe S.S. informed the lab assistant Mr. Kate G.S. about the maintenance of the non-working computers in the laboratory and to install all the softwares.

There being no other subject, the meeting ended with a vote of thanks to the Chair.

Date: 13/09/2019



(Signature of Principal)
Principal
PRINCIPAL
Greenfingers College of
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Shankar Nagar-Akluj



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NOTICE

All members of the Grievance Redressal Committee are hereby requested to kindly make it convenient to attend the Meeting scheduled as below-

1. Date: Friday, 17/08/2018
2. Time: 2.30 PM
3. Venue: Principal's Office

AGENDA

1. To read and confirm the minutes of the last meeting that was held on 10/08/2017 at 3.30 PM.
2. To take the review of current Grievance Redressal System and discuss about modifications required, if any.
3. Any other point with the permission of the chair.


Principal
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Shankarnagar-Akluj

- | | |
|---------------------------|--------------|
| 1. Prof. Pisal T.B. | -- Member |
| 2. Prof. Kumbhar V.R. | -- Member |
| 3. Prof. Hatolkar D.A. | -- Member |
| 4. Mr. Jadhav S.R. | -- Member |
| 5. Prof. Kshirsagar B. J. | -- Secretary |











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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee was held on Friday
17/08/2018 at 2.30 PM in the principal's office.

The following members were present:

- | | |
|---------------------------|--------------|
| 1. Prof. Salunkhe S.S. | -- Chairman |
| 2. Prof. Pisal T.B. | -- Member |
| 3. Prof. Kumbhar V.R. | -- Member |
| 4. Prof. Hatolkar D.A. | -- Member |
| 5. Mr. Jadhav S.R. | -- Member |
| 6. Prof. Kshirsagar B. J. | -- Secretary |

(Signatures of members)
Dhanashree

Following points was discussed in the meeting.

1. To read and confirm the minutes of the last meeting that was held on
10/08/2017 at 3.30 PM.

**Resolution: The minutes of the last meeting held on 10/08/2017
at 3.30 PM were read and confirmed.**

2. To take the review of current Grievance Redressal System and discuss
about modifications required, if any.

**Resolution: It is noted by the committee that no single application
received by the committee for Grievance Redressal. The Hon'ble
committee has expressed the need of periodic communication to
students, faculty and staff about the said system.**

There being no other subject, the meeting ended with a vote of thanks to
the Chair.

Date: 18/08/2018



(Signature of Principal)
Principal
Greenfingers College of
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Shankarnagar-Akluj